



SAPES

DRIVING COMPONENTS

QUALITY POLICY

Sapes SpA, now part of the ORI Martin group, is a company specialized in hot forging, cold forging and mechanical processing of steel parts, intended for the automotive and industrial vehicle sectors.

Our customers are leading players in the world market.

We are aware that in recent years we have managed to consolidate a high-quality image of our product on the market, but we also recognize that achieving and maintaining a competitive position relies on a continuous evolution of the quality level of our performance.

The Quality Policy pursued by Sapes SpA is based on the principle that the development and application of its Quality Management System, in accordance with the IATF 16949 standard, ISO 9001, represents one of the main factors of excellence and competitiveness of the company.

Having analysed the context in which our company operates, in line with the company's strategic guidelines, the Sapes Management has established the following guidelines:

- the needs and expectations of the customer and all stakeholders: human resources; property; suppliers; the community and the local community; they must represent the constant point of reference for our actions. To be the guiding principle of the entire organizational and production system;
- our organization must strive to understand the present and future needs of customers, with the aim of providing a level of quality equal to or higher than the expected quality;
- the organization must engage in continuous improvement activities, to pursue the strategic objectives of the company;
- the organization must commit to implementing, completing and consolidating the implementation of the Quality Management System in accordance with the IATF 16949 standard in all business sectors.

We intend to implement these commitments through:

- an organization oriented towards the process approach that provides methods for monitoring and measuring the performance of the processes of the Quality Management System, through the definition of specific indicators;
- the systematic verification of compliance with contractual requirements, but also with implicit ones related to laws, standards, directives, and internally defined objectives;
- continuous monitoring of the quality provided to our customers through appropriate statistical indicators and comparing them with those achieved by the best companies in our sector;
- monitoring the degree of satisfaction of our customers and all interested parties using the most effective forms of listening and paying attention to their indications;
- the search for the optimization of business processes, also by researching new technologies, in order to achieve the highest level of efficiency and effectiveness and also through checks and audits on the Quality Management System and continuous monitoring of the performance indicators of business processes;
- the implementation of plans aimed at continuous improvement, defining and pursuing specific objectives that can be measured over time, correlated with the Quality, Health and Safety and Environment Management System, which will be established, analysed and disclosed during periodic reviews conducted by the Management;
- the adoption of a management approach oriented towards the effective enhancement of human resources, based on continuous training and professional updating, on the correct allocation and involvement of employees in the definition and implementation of improvement programs;
- the commitment to guarantee the safety and healthiness of the working environment and minimize the environmental impact of its production activities, improving the use of resources (water, energy, raw materials), keeping under control: emissions; drains; soil; waste; exposure of workers to risk factors;
- the implementation of an Environmental Management System with the objective of ISO 14001 certification.

The Directors thank all the staff for the results achieved so far and trust in a fruitful collaboration to face the challenges of the near future.

Storo (TN), April 2022

*The Chief Executive Officer
Giulio Gadaldi*